



AG 2300 End of Sale (EOS/ EOL) Product Notice

May 8, 2013

Dear Valued Nomadix Customer:

This letter is to inform you Nomadix is announcing the End of Sale (EOS) of the AG 2300 Access Gateway effective May 15, 2013, and the Premium Support End of Life (EOL) date effective December 31, 2013 per the following terms.

AG 2300 customers may continue to license and maintain use of the AG 2300 software. Per Nomadix Life Cycle Policy all AG 2300 Access Gateway Licensees will continue to receive access to:

- Premium Support services to include software upgrades and hardware replacement through Premium Support end of life date of December 31, 2013.
- Best effort support service will remain available beyond the Premium Support end of life date of December 31, 2013 as follows:
 - 24 / 7 technical call center access for general inquiries and to troubleshoot, and or access to online technical support and documentation.
 - Through December 2014, Nomadix will provide AG 2300 Licensees a hardware replacement to the next generation model (AG 2400) free of charge if it is determined a software revision is required and is not available for the AG 2300 platform. Subject to valid software license to maintain use. AG 2300 hardware only failures will be replaced with an AG 2300 model through December 31, 2014. Beyond 2014 best effort support will exclude software revisions and or hardware replacement.

The next generation access gateway model, AG 2400 will begin shipment May 8, 2013. The AG 2400 includes the proven NSE Software and offers from 100 to maximum 200 device user count for small to medium venues. Optional software modules will include Hospitality Property Management System (PMS) and Load Balancing module. For more product details please visit our website at www.nomadix.com

If you have any questions, please do not hesitate to inquire. We look forward to an opportunity to work you.

Contact Information:

Main:

Nomadix, Inc.
30851 Agoura Road,
Suite 102
Agoura Hills, CA. 91301
USA

+1 .818.597.1500

<http://www.nomadix.com/>

Sales:

+1.818.597-2480

sales@nomadix.com

Technical Support:

+1 .818.575.2590

Select menu option #1

support@nomadix.com