

February 29, 2016

XG 8000 End of Sale and End of Life Notice

Dear Nomadix Customer:

This notice is to inform you of the effective End of Sale (EOS) and End of Life (EOL) date for the XG 8000 Gateway.

Foremost, allow us to confirm our continued commitment to high speed Internet access and bandwidth management technologies, exemplified by our family of Internet access gateways and deep-packet inspection (Alloc8 – X Series) appliances.

As Nomadix continues its focus on its gateway and deep packet inspection appliances by releasing newer technologies, we will continue to provide support for the XG 8000 model per the following applicable dates:

- Final date for support of the XG8000 February 28, 2019
- Final date to obtain bug fixes to NSE firmware February 28, 2019
- Final date to obtain optional keyed features February 28, 2018
- Final date for hardware support, repair, and replacement February 28, 2018

Because Nomadix will not offer an upgrade path for the XG 8000 model, the above referenced EOL date of February 28, 2019 will conclude (3) three years support from the date of this notice. Licensed use beyond the EOL date, February 28, 2019, will continue to include technical support on a best effort basis with 24/7 web and call center access, excluding software upgrades or hardware replacement.

We look forward to an opportunity to provide continual support as outlined above and encourage you to consider one of the next generation Nomadix gateways. We invite you to visit our website at www.nomadix.com to review these next generation products and access promotional details.

We value your business and thank you for your continued partnership.

Best regards,

Contact Information

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