

# NOMADIX REGISTRATION PROCESS

You must **REGISTER** your unit with Nomadix to obtain the Software License Key and Support Services. Please use the following link to register online:

<http://business.nomadix.com/registration>

The alternative is to download the Nomadix Gateway Registration Form found on the Nomadix website and e-mail to [registration@nomadix.com](mailto:registration@nomadix.com). As an alternative, you can fill out the form on other side of this page and fax to the following number: +1 818 575 2580. A copy of this form can also be found on the website.

[http://www.nomadix.com/registration\\_documents.php](http://www.nomadix.com/registration_documents.php)

You will need both the Serial Number (S/N) and NSE ID to complete the registration process. These numbers are located on labels on the bottom of the unit (Figure 1) and on the side of the shipping box (Figure 2).

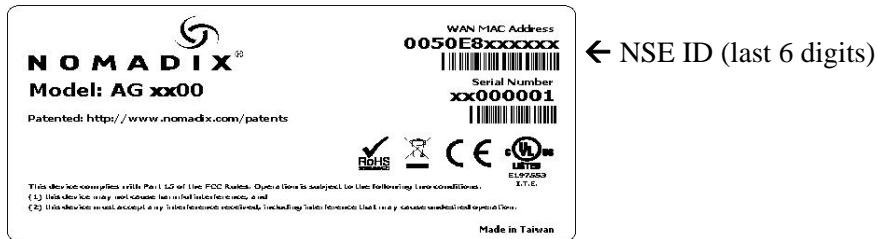


Figure 1: AG 2400 or AG 5800 label

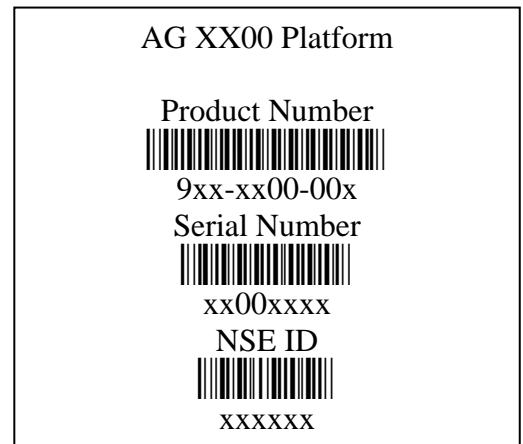


Figure 2: Typical packing box label

Upon receipt of your registration, an auto-generated email will be sent to the email contact submitted on the registration to verify the email address. The registered contact must respond and validate their email address by pressing “click here” on the auto-generated email to be released into the process queue. Process lead times are:

- Online registration submissions are automated 24 hours per day 7 days per week, and a license key and instructions are emailed to the registered contact within 1 hour.
- Registration forms manually submitted via fax or email to our technical support team are processed during US business hours Monday through Friday.

Once the registration is submitted a confirmation email and support entitlement is provided to include confirmation of the license, duration of the license period and Nomadix End User License Agreement terms.

A final email will follow within 1 hour of the registration with the software license key instructions to enable the software.

(Note: If a problem with the information submitted occurs, an auto generated email will alert the registration is subject to manual registration process lead time referenced above.)

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